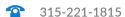
Maxwell Mulbury 3D Character Animation





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Van Nuys, California

www.mulburyanimator.com

EDUCATION

SAVANNAH COLLEGE OF ART AND DESIGN

Bachelor of Fine Arts in Animation 2015-2019

SOFTWARE

- Autodesk Maya
- Microsoft Office Suite
- · Google Suite
- NCH VideoPad
- Audacity

SKILLS

- 3D character animation
 - Bipedal
 - Quadrupedal
 - Dialogue
- Video editing and production
- · Sound editing
- Strong written and verbal communication
- Problem solving
- · Schedule management

WORK HISTORY

REMOTE CUSTOMER SERVICE AGENT

Abloom Call Center

January 2021 - October 2022

Responsibilities

- Provided retail customer service by phone placing, tracking, modifying, and cancelling orders.
- · Resolved issues of suspected fraudulent activity.
- Documented customer feedback regarding rtheir experience with the retailer.
- Ensured that customer account records were up to date.
- Maintained detailed logs of what occurred during each call to ensure the client's records were accurate and organized.

REMOTE CUSTOMER SERVICE AGENT

Teleperformance

September 2020 - January 2021

Responsibilities

- Provided technical support by phone by researching known issues with the product and guiding customers through basic troubleshooting steps.
- Maintained detailed logs of what occurred during each call to ensure the client's records were accurate and organized.

STORE ASSOCIATE

Walmart

June -September 2020

Responsibilities

- Collaborated with teammates to maintain the operation and cleanliness of the store's entryway and checkout area.
- Enforced the company's COVID-19 safety protocols
- Consistently ensured that all unsold merchandise was stored in appropriate locations after closing.